

Product Warranty



The information contained herein is the sole and proprietary intellectual property of AdSwift, LLC, Portland, Oregon.

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AdSwift, LLC., and our fulfillment partners want you to be completely satisfied with our service and your purchase and will make every reasonable effort to provide total satisfaction. We can provide "proof" of your custom artwork in a timely manner at a reasonable cost. This will help ensure that your expectations will be met.

PRODUCTION STANDARDS:

COLOR AND REGISTRATION

AdSwift's fulfillment partners will complete your project in accordance with industry-wide trade standards for color and registration. Since monitor calibration varies widely, our fulfillment partners run to uniform toner levels and a "pleasing color" standard. Pleasing color is defined as satisfactory even though it may not precisely match the original sample. Some variation in trim is to be expected as normal due to our type of production equipment.

FONTS AND LAYOUT

AdSwift's online PDF proofer at Step 3 will generate the actual file that gets printed by our fulfillment partner. Adjustments are automatically made in the printing process to accommodate the parameters and limits of our partner's "EZ Template System"™. However, what you see in the PDF proofer at AdSwift's template will very closely match the final product. We recommend you save a copy of the generated proof to compare to the final product.

Through our fulfillment partners there are two types of returns:

1 Replacement of defective merchandise

If you find an error introduced and caused by AdSwift.com or our fulfillment partners, we will reprint it from your original file. This does not cover customer errors such as incorrect copy or poor photography, so be sure to check your proof carefully. You can be assured that we want your job to look its very best!

Follow the steps below for replacing defective merchandise:

Call (Expresscopy.com) at (800) 260-5887 within 20 days of the invoice date and email a copy of your request to john@adswift.com.

Any invoice older than 20 days will not be eligible for replacement.

2 Refunds

Follow the steps below for replacing defective merchandise:

Call (Expresscopy.com) at (800) 260-5887 within 20 days of the invoice date and email a copy of your request to john@adswift.com.

Our fulfillment partner will not provide refunds on items returned after 20 days.

You must pay any return shipping expense.

Please allow 2-4 weeks for refunds to be processed and credited to your account by our fulfillment partners.

CONSENT

By using our Web site you consent to the terms and conditions of this "Product Warranty". If we change our Warranty policies and procedures, we will post those changes on our Web site.